

INFONOTE

Group insurance

April 20, 2020

Supporting you is our priority

Dental premium credits

We're all going through a challenging time. Health concerns are a priority, but we know that some of your clients are also very worried about the financial impact of the pandemic. We're here to support them. With dental offices closed except for emergency care, most plan members are not using their dental benefits. We'd like to provide some financial relief to our non-refund clients by giving them a credit on their dental premiums.

70% dental credits on premiums paid

All non-refund clients will receive a 70% dental premium credit per month for April and May.

- If your client gets a monthly bill from us, we will automatically apply the April credit to their May bill, and the May credit to their June bill. They won't have to do anything.
- If your client produces their own monthly bills, we're asking that they submit the reduced amounts on their billing statements, applying the April credit to their May statement, and the May credit to their June statement.

We'll continue to monitor the situation and make further adjustments in the coming months, as needed. We'll let you know if there are any changes.

Supporting our communities

Desjardins is also stepping up to introduce [relief measures](#) and offer refunds. For example, Desjardins is offering a [refund on auto insurance](#) premiums to reflect the fact that people are staying home and driving less.

We're here for you

We'll be posting a communication similar to this one on the plan administrators' secure site to let them know about the dental credit.

As always, your Desjardins Insurance Account Executive is there to answer any questions or concerns you may have. Please don't hesitate to contact them.

