



May 25, 2020

Updated Drug Compatibility Test Program helps plan members optimize their medication treatment plans

The field of pharmacogenetics testing is advancing quickly. That's why we are excited to inform you that RBC Insurance® has expanded the [Drug Compatibility Test Program](#) available to your clients' employees to now include 3 tests. These tests are available at a discount and will help plan members optimize their medication treatment plans toward improved health outcomes.



Please note that as our affiliated labs remain open during COVID-19, drug compatibility tests continue to be available to plan members at this time.

What is the Drug Compatibility Test Program?

When it comes to drug treatment, one size does not always fit all. The RBC Insurance Drug Compatibility Test Program was designed to help plan members and their physicians find the right dosage for the right medication. It offers the potential to improve the plan members' patient experience and also manage benefit costs.

Updates to Drug Compatibility Tests

Recent advances in genetic testing have resulted in a total of 3 tests, available at a discount to RBC Insurance plan members. The test that was previously offered at \$299 will be available at a reduced price of \$250. A new test which offers additional testing for drugs associated with psychological disorders is now available for a discounted price of \$399, as well as an additional new test specifically designed for oncology patients is also available for a discounted price of \$399 (market value for both of these tests is \$499).

We believe that by sharing the reports with their treating physicians, these tests may help plan members optimize their medication treatment plans and improve their health outcomes.

Next Steps

We will share this news with your clients on May 26 in the [attached communication](#).

Drug Compatibility Testing Available To You and Your Family

We are pleased to inform you that the 3 drug compatibility tests are also available to you and your family. For more information, please contact Personalized Prescribing Inc. at 1-844-943-0210 or visit www.personalizedprescribing.com/rbc.

For more information on drug compatibility testing, please contact your RBC Insurance Group Benefits Sales Consultant at 1-855-264-2174.