

INFONOTE

Group insurance

August 10, 2020

It's back to school time

...and that means it's time for our group plan members to confirm the student status of their dependent children aged 18 or 21 and older (depending on the terms of their contract). Student status is defined as being a full-time student duly registered at an educational institution.

Improvements to the IntelliFlex system

Starting on August 6, plan members will be able to confirm the full-time student status of their dependent children directly in the IntelliFlex system. All they have to do is click on the link provided in the left-hand menu of the IntelliFlex home page. They'll be taken to a screen listing any dependents who have reached or will soon reach student age. All they have to do is check the box beside the name of the dependent who is or will soon be a full-time student. Once they confirm this change, our system will automatically update their file.

Plan administrators can also use the new search features to quickly identify dependents who are students, dependents who have reached the maximum age and should no longer be listed, or dependents whose student status has not yet been confirmed by the plan member. The search results will be uploaded in an Excel file.

We've updated the step-by-step instructions on our [website](#). We'll also post a notification on the secure site for plan administrators and on the plan members' site to explain the process.

INFORMATION

Need more information on student status in the context of the current pandemic?
Check out our [FAQs](#).

Please feel free to contact your Desjardins Insurance account executive if you have any questions.

Business Development
Group and Business Insurance



Desjardins Insurance refers to Desjardins Financial Security, Life Assurance Company.